

Brussels, 7th October 2020

To: Licensed passenger railway undertakings in the EU and EEA

Subject: Invitation to participate in the TAP TSI Retail implementation reporting – 2020 company-specific report

Dear Sir or Madam,

Your railway undertaking is subject to the Technical Specifications for Interoperability relating to the Telematics Applications for Passengers (“TAP TSI Regulation”). As encouraged to with this letter, your company is required to report on its 2020 progress with the implementation of TAP TSI retail requirements.

The purpose of the TAP TSI is to define European-wide communication procedures between all transport stakeholders (e.g. railway undertakings, infrastructure managers, station managers, ticket vendors and tour operators). It regulates two areas: Information exchange between Railway Undertaking (“RU”) and Infrastructure Manager (“IM”), as well as retail-related aspects, e.g. information exchange re timetables and ticketing between the above mentioned actors. Accordingly, the TAP TSI is also designed to fulfilling requirements of the rail Passenger Rights Regulation.

The European Commission has given the mandate to the European Union Agency for Railways (ERA) to assess the implementation. For this purpose, ERA has established the ‘ERA TAP TSI Implementation Cooperation Group (ERA ICG)’ consisting mainly of Member State representatives so-called ‘National Contact Points’ (NCPs), rail sector and ticket vendor representatives. Its main task is to collate and assess the status of TAP TSI implementation against the sector’s TAP TSI Implementation Masterplan of early 2013, to which many of your companies have contributed¹.

Managed by the sector to collect the TAP TSI implementation reports from all companies, a reporting tool was implemented ensuring the following benefits:

- report structure agreed between the Agency and the sector;
- harmonised roadmap towards the ERA TAP TSI ICG meetings led by ERA ;
- preliminary check and approval by the sector before submission to ERA.

¹ This masterplan is available for download at
https://www.era.europa.eu/sites/default/files/activities/docs/tap_master_plan_delivery_en.pdf

First consolidated at the sector level, the reporting is submitted as input to the ERA reporting by the TAP CSG. The TAP CSG is a self-organised sector group. Key central driver of the rail sector for TAP TSI issues, TAP CSG consists of representatives and speakers of the relevant sector associations and their respective member railways.

With this letter, the TAP CSG encourages all Passenger Railway Undertakings to use the sector reporting tool as a service to meet their TAP TSI obligations regarding TAP TSI Retail functions related to Reservation, Ticketing, Timetable and Tariff data. The use of the tool is complimentary and free of charge.

Next steps:

- 16/11/2020: automatic link provided to the Project Managers appointed by your company *If not yet done, a Project Manager in charge of TAP TSI implementation should be appointed by your company. Nomination to be communicated to Stefan Jugelt - ERA (TAPTSIProject@era.europa.eu) and to your National Contact Point.*
- **From 16th November until 11th December 2020: reporting Tool open for data**

Please, note that the **TAP questionnaire is related to retail requirements only. Your company will also receive a questionnaire related to RU/IM requirements. Both questionnaires should be responded.**

For any questions please contact the TAP CSG staff at tap-irg.spk@cer.be.

Thank you in advance for your collaboration and continued support.
With best regards,



Jan Möllmann

TAP Retail CSG Chair

jan.moellmann@deutschebahn.com

Tel. +49 69 265-26222